Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B WING HAL017006 09/08/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 201 MARY JANE BIGELOW ROAD POOLE'S REST HOME YANCEYVILLE, NC 27379 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) (C 000) Initial Comments {C 000} ** CHON This report is of a followup survey done by Bob Getchell on September 8, 2015. NOV 18 2015 The followup survey revealed that all deficiencies RECEIVED have not been corrected, therefore a new plan of correction is required. (C 111) Must Have Current San. & Fire Safety Reports {C 111} Completed 9/13/2015 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0302 DESIGN AND CONSTRUCTION f) The facility shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review. This Rule is not met as evidenced by: Based on observation, the current fire and sanitation reports were not available at the time of the survey. Followup Findings on 9-14-15 include: The following reports were not available at the time of the followup survey: a) Sanitation report for the building, b) Sanitation report for the kitchen, c) Fire Marshalls Report Completed 9/13/2015 (C 189) Building Equipment Maintained Safe, Operating (C 189) SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE.

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 8. WING HAL017006 09/08/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 201 MARY JANE BIGELOW ROAD POOLE'S REST HOME YANCEYVILLE, NC 27379 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DATE DEFICIENCY) (C 189) Continued From page 2 {C 189} 300 Hall and do not clearly indicate evacuation routes due to the orientation. Orient plans to better indicate evacuation routes. 6. Based on observation, the building plumbing Complete 9/13/2015 fixtures were not maintained in a safe manner. This would effect all residents by exposing them to a fall hazard. Followup Findings on 9-8-15 include:: Complete 9/13/2015 a. The Mens bathroom has a toilet coming loose from the floor. New Citation from 9-8-15 Followup survey: Based on observation, the building was not Complete 9/13/2015 maintained in a safe manner by improper storage of oxygen cylinders. a) There are loose oxygen bottles stored in the Complete 9/13/2015 mop room.

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION DENTIFICATION NUMBER COMPLETED A. BUILDING: 01 HAL017006 B. WING 09/08/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 201 MARY JANE BIGELOW ROAD POOLE'S REST HOME YANCEYVILLE, NC 27379 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (XS) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PRÉFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DATE TAG DEFICIENCYS (C 189) Continued From page 1 (C 189) (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: Based on observation, the building fire protection equipment was not maintained in a safe manner. Followup Findings on 9-8-15 include: Complete 9/13/2015 a. The heat detector in room 2 is hanging by the wires. Based on observation, the building electrical equipment was not maintained in a safe manner. Followup Findings on 9-8-15 include: Complete 9/13/2015 a) Access to the Electrical Panel in the Pantry is blocked. f) The Electrical Panel in the Pantry has an open space revealing live contacts. Based on observation, the facility was not maintained in a safe manner by having doors that did not close completely in order to contain smoke and fire. Followup Findings on 9-8-15 include:: Complete 9/13/2015 c) Room 4 has a damaged closet door with a loose knob. Based on observation, the building exit signage and emergency illumination were not maintained in a safe manner. Followup Findings on 9-8-15 include:: a) The Emergency Light at Room 4 is not Complete 9/13/2015 working.

d) Evacuation plans are improperly displayed on